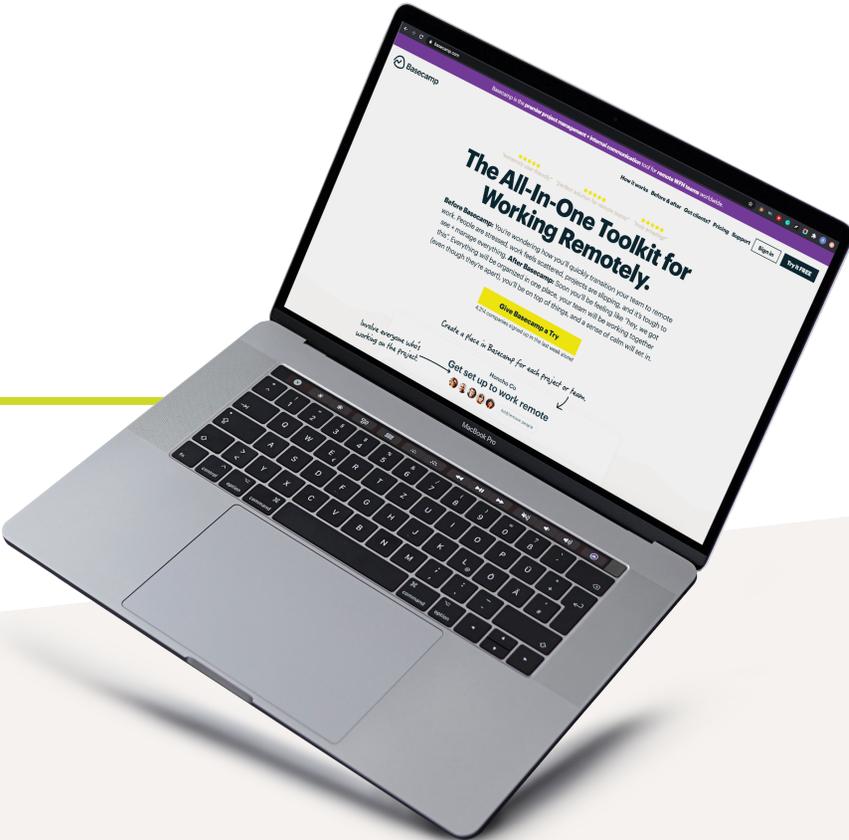


# Basecamp Tips

A TwoTone Tutorial



# FIRST THINGS FIRST!

Yes, there is an online version, but the desktop app is the best way to work. You'll be able to see when you have notifications more easily, and you won't have to worry about missing something if you accidentally close out of a window.

BONUS: There's also an app for your phone if you want to stay connected on the go!

You can download the desktop app online at <https://basecamp.com/via>

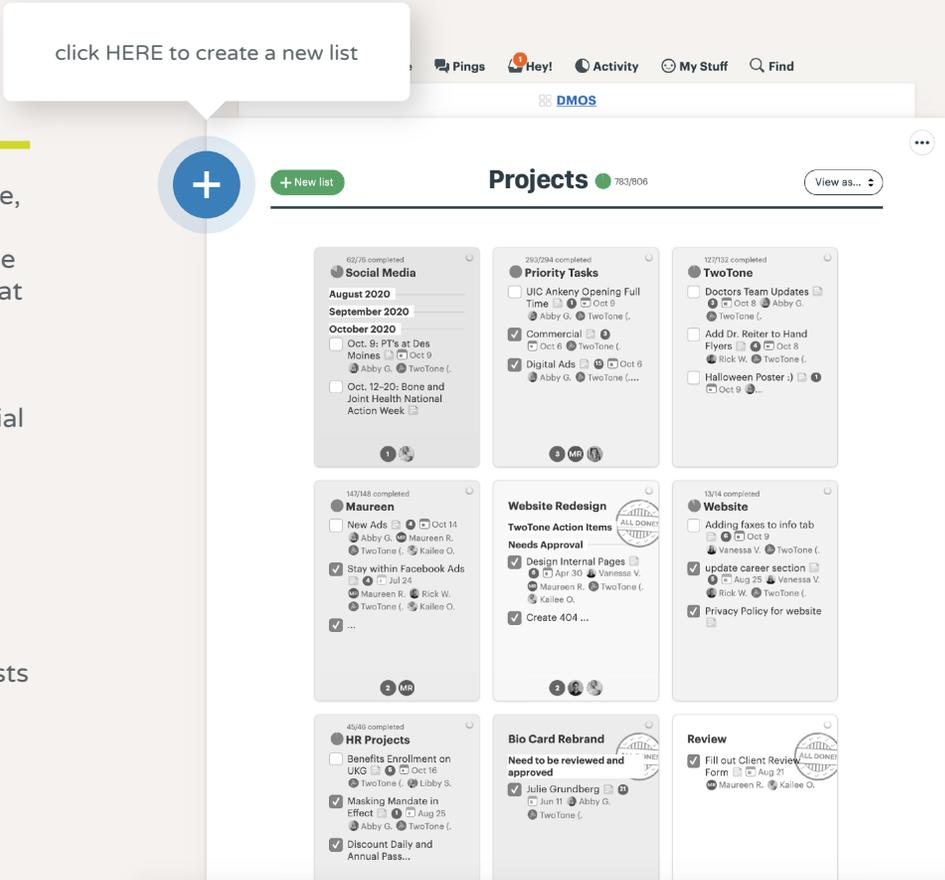
## LISTS

Lists are how you divide tasks out on a high level. For example, we often divide out by project type. One project tile could be called "Social Media," for example. Another example would be with a company that offers various services. For TwoTone, that might be: Web Design, Print Design, and Copywriting.

Once you create your lists, it's time to start breaking things down further. You can create To-Dos under Lists. Using "Social Media" as a list example, a few To-Do examples might be "Facebook Posts" or "Captions".

NOTE: be sure to add in everyone who is involved. The following section shows you how to add new people to projects.

BONUS: you can click the **...** icon to create groups within Lists to further divide projects.



# ADD PEOPLE TO PROJECTS

## STEP 1

To add or remove people to your team in Basecamp you need to click the button in the top right of the home screen. This will show you everyone who is already on the project.

## STEP 2

In order to add someone to your team you must enter their Name, Email, Title, and Company in the respective fields. Adding a personal note to the email never hurts, especially to help remind them to take action.

After all information is entered you can either preview the email you are about to send or send the invitations to Basecamp instantly.

The image shows two screenshots of the Basecamp interface. The left screenshot shows the 'DMOS' project page with a callout box pointing to the '+ Add/remove people' button. The right screenshot shows the 'Add people to projects' form with a callout box pointing to the 'Name' field. The form includes fields for Name, Email, Title (optional), and Company (optional), along with buttons for 'Add another person' and 'Pick people from a company...'. Below the form are sections for '2. Add a personal note to the invitation email (optional)' and '3. Preview and send email'. At the bottom, there is a section titled 'These people are already on this project' listing 'Abby Goodenow' and 'Jenny Cross' with their roles and contact information.

click HERE to add people to projects

click HERE to add Name, Email, Title, and Company

1. Who do you want to add...

Name: [input field]

Email: [input field]

Title: (optional) [input field]

Company: (optional) [input field]

Add another person or Pick people from a company...

2. Add a personal note to the invitation email (optional)

Add a personal note to the email [input field]

3. Preview and send email

Preview the email Send now

What happens next? Everyone above will be immediately added to the project and have full access to everything in the project. They'll receive an email with instructions to join the project.

These people are already on this project

TwoTone Creative

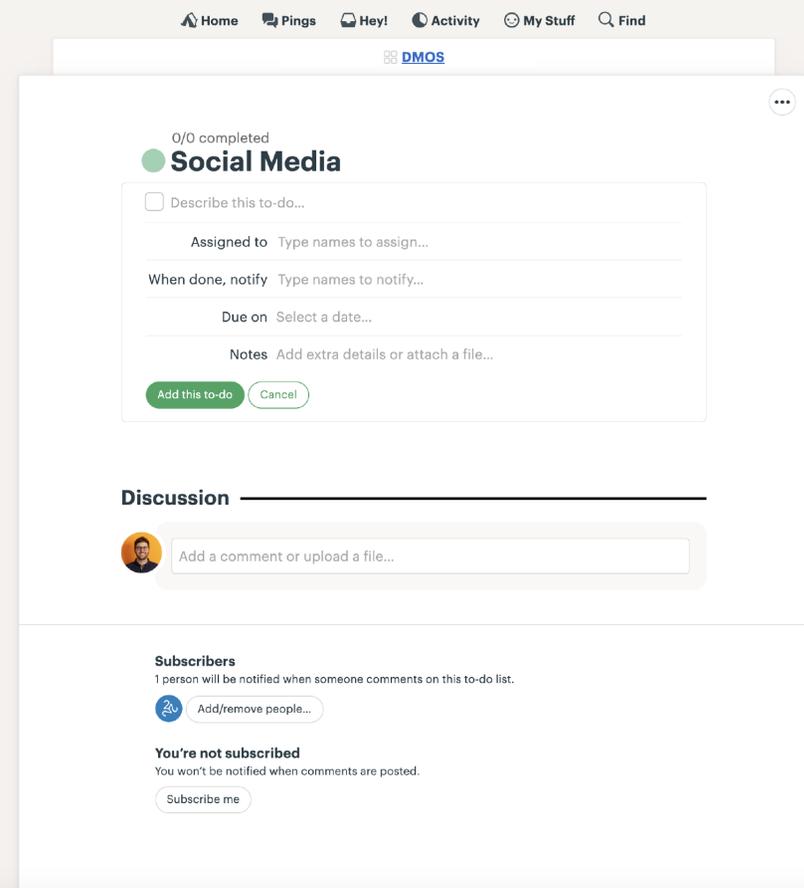
Abby Goodenow  
Senior Graphic Designer at TwoTone Creative  
abby@twotonecreative.com  
Edit · Remove · Send a link to log in

Jenny Cross  
Founder + Creative Director at TwoTone Creative  
jenny@twotonecreative.com  
Edit · Remove · Send a link to log in

# TO-DOS

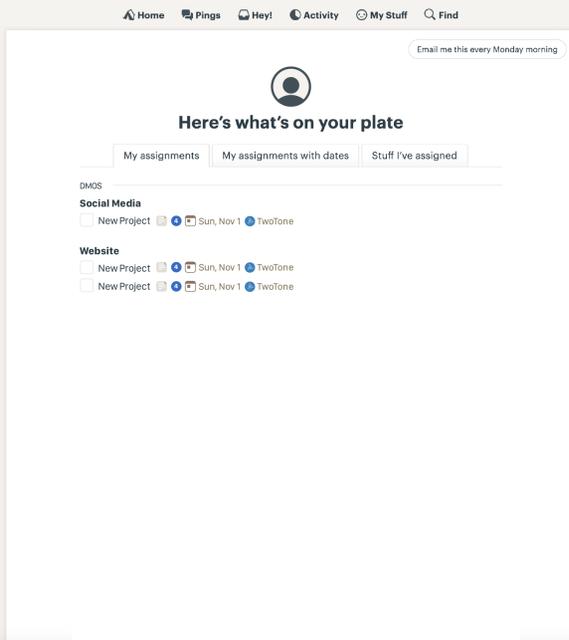
Once you have your lists set up, it's time to start adding To-Dos! When adding a To-Do, be sure to:

- Give it a very clear name that describes the task, such as “Facebook Posts”
- Then, assign the To-Do! Tag our project manager account, @TwoTone, along with the team members who will be working on the task.
- Next, enter in who to notify when the task is complete. As the person who assigned the task, you may want to know when it's complete. You may also want to add any admins or assistants if follow-up is required after the task is complete.
- Then, fill in the due date! **THIS IS VERY IMPORTANT.** If you leave this blank, we may not see the task, as it won't show up on our “Assignments with dates.”
- Lastly, add in any relevant notes. For this example, you should include the content that you'd like in the Facebook Posts, when you want them posted, and whether or not you want to boost any of the posts.



# DOCS & FILES

This is the place to upload all content, photos, Google Docs, Word Docs, login credentials, etc. Note this is for commonly used items ONLY. If it relates directly to a task, please upload it to the task.

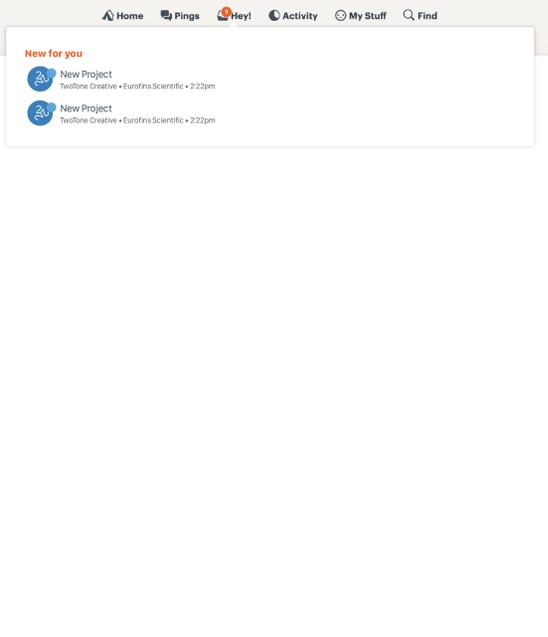


## ASSIGNMENTS

When you assign a To-Do, the task will go into the person's assignments.

The assignments section has three tabs. **USE THE MIDDLE TAB.** This will list out your tasks in the order that they are due, so you can go through each task in the correct order of importance.

There may be times when you may want to use the other tabs. For example, if you want to check up on a task that you assigned (but is not assigned to you) look at the tab on the right. If an assignment does not have a date for some reason, or you want to see which Lists your assignments fall under, go to the tab on the left.



## EMAIL NOTIFICATIONS & HEY!

We recommend turning off your email notifications (**UNLESS** you're only on Basecamp about once a month, in that case emails might be a good option). Your inbox can quickly get flooded with notifications from Basecamp, so turning these off will help you stay on task and keep things organized.

Instead of checking tasks through emails, use the "Hey!" tool at the top. This will show you a list of your notifications. Go through the list and click on each one.

# IDEAL NOTIFICATION SETTINGS

We recommend using these notification settings for the best Basecamp experience.



**Notifications are on**

You're set to receive notifications for everything a... click [HERE](#) to update your notification settings

Turn on Focus Mode

[Change your notification settings](#)

[Turn notifications off](#)



**Personal Settings**

My profile (avatar, title, password, etc)

My devices (Get our free mobile apps)

Log out



## Notification settings and Work Can Wait

### What?

- Notify me about everything**  
This includes new messages and comments, to-dos assigned to you, when someone @mentions you, and Campfire chats and Pings you're part of.
- Only notify me when someone sends me a Ping or @mentions me**  
Basecamp will only send you a notification when someone sends you a Ping or @mentions you anywhere. You can always check the Hey! and Campfire menus manually to see what else is new for you.

### How?

- Send me email notifications**  
Note: To prevent your inbox from overflowing, Basecamp will bundle Pings together if they happen within a few minutes of each other. You won't be emailed if you are actively participating in a Ping or Campfire chat in the Basecamp app or on your computer.
- Pop up notifications on my computer when Basecamp is open**  
Note: To prevent you from being annoyingly overnotified, you won't get pop-up alerts about a particular message, to-do, or chat if you're looking right at it.
- Show the number of unread items**  
You'll see counts for each new Ping, Campfire, and Hey! notification when Basecamp is open in your browser. Hey! 1 On Hey! 1 Off

You can also get notifications/alerts from Basecamp on your phone or tablet. [Download our free app for iOS or Android](#)

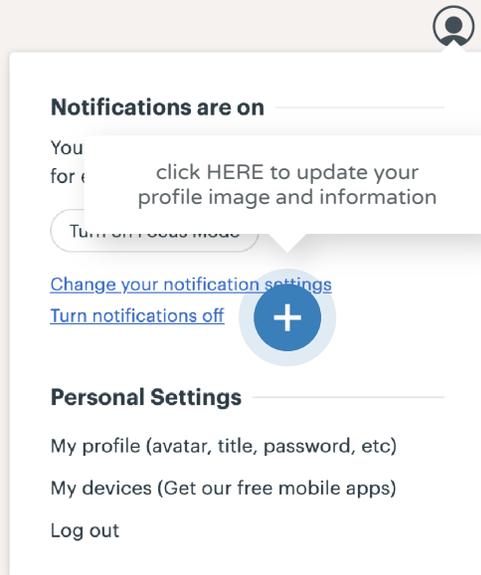
### When?

- Always! 24/7/365 no matter what.**
- Work Can Wait! Only during my work hours...**

Save my settings

# YOUR PROFILE

We love seeing your beautiful faces in Basecamp! Add a profile picture so that we can start putting faces to names.



**Notifications are on**

You can turn on or off notifications for each workspace. [click HERE to update your profile image and information](#)

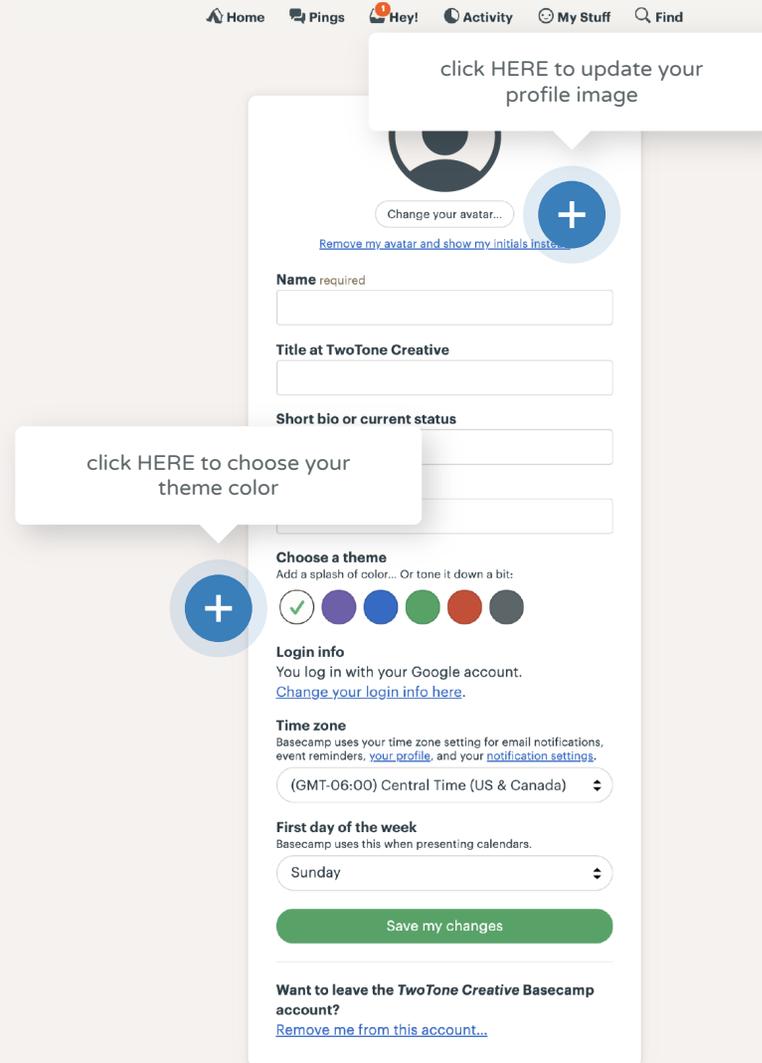
[Turn on notifications](#) [Change your notification settings](#) [Turn notifications off](#)

**Personal Settings**

My profile (avatar, title, password, etc)

My devices (Get our free mobile apps)

Log out



Home Pings Hey! Activity My Stuff Find

[click HERE to update your profile image](#)

Change your avatar... [Remove my avatar and show my initials instead...](#)

**Name** required

**Title at TwoTone Creative**

**Short bio or current status**

[click HERE to choose your theme color](#)

**Choose a theme**  
Add a splash of color... Or tone it down a bit:

**Login info**  
You log in with your Google account. [Change your login info here.](#)

**Time zone**  
Basecamp uses your time zone setting for email notifications, event reminders, [your profile](#), and your [notification settings](#).  
(GMT-06:00) Central Time (US & Canada)

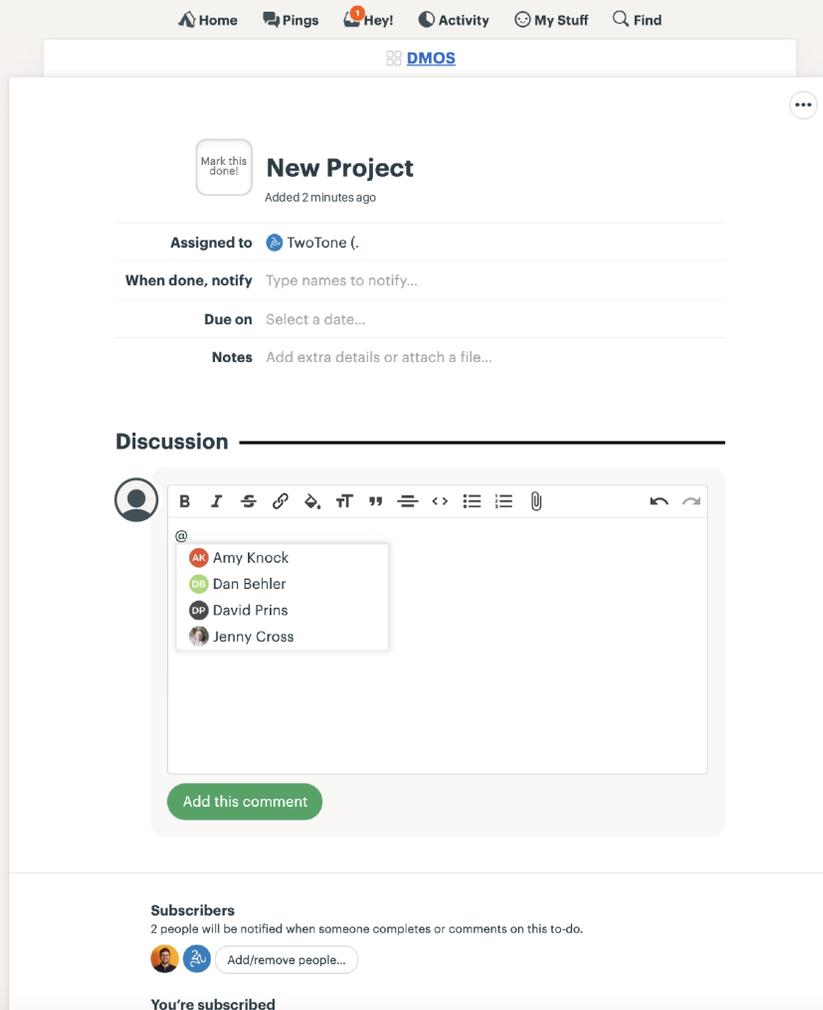
**First day of the week**  
Basecamp uses this when presenting calendars.  
Sunday

Save my changes

**Want to leave the TwoTone Creative Basecamp account?**  
[Remove me from this account...](#)

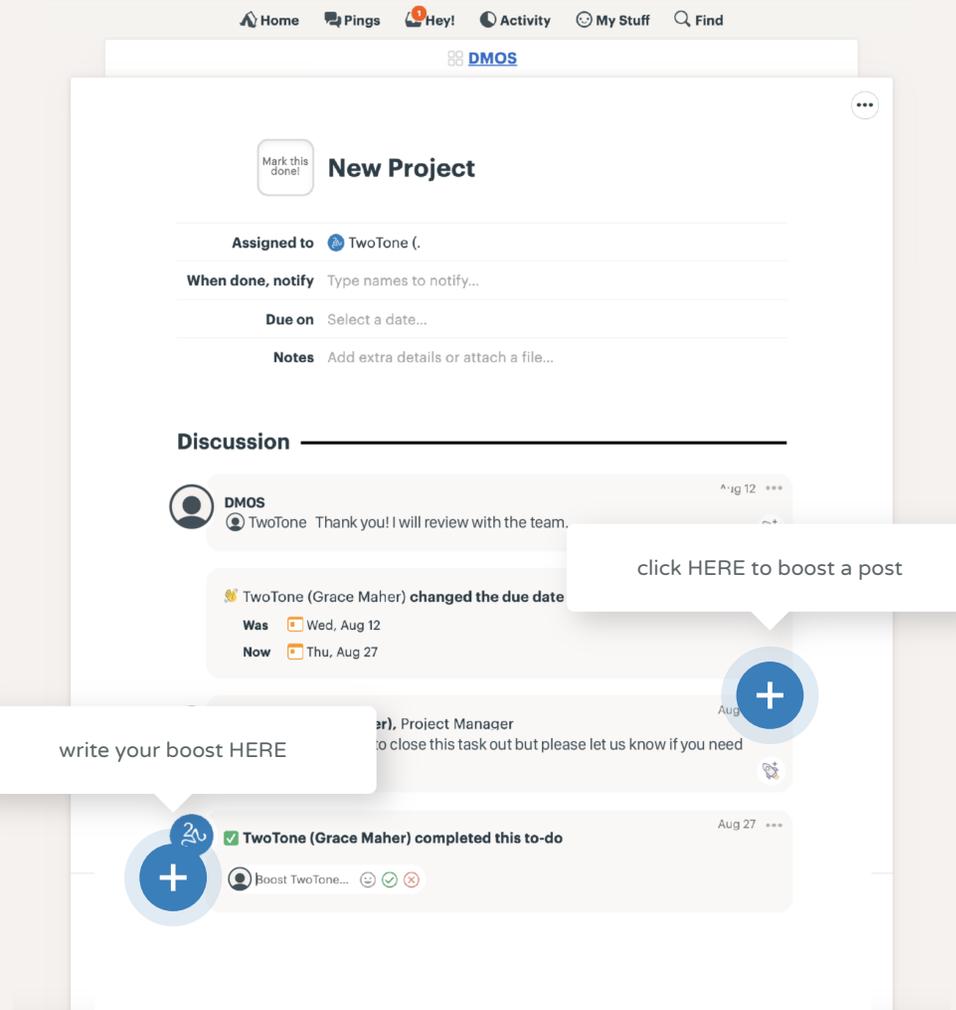
# TAGGING

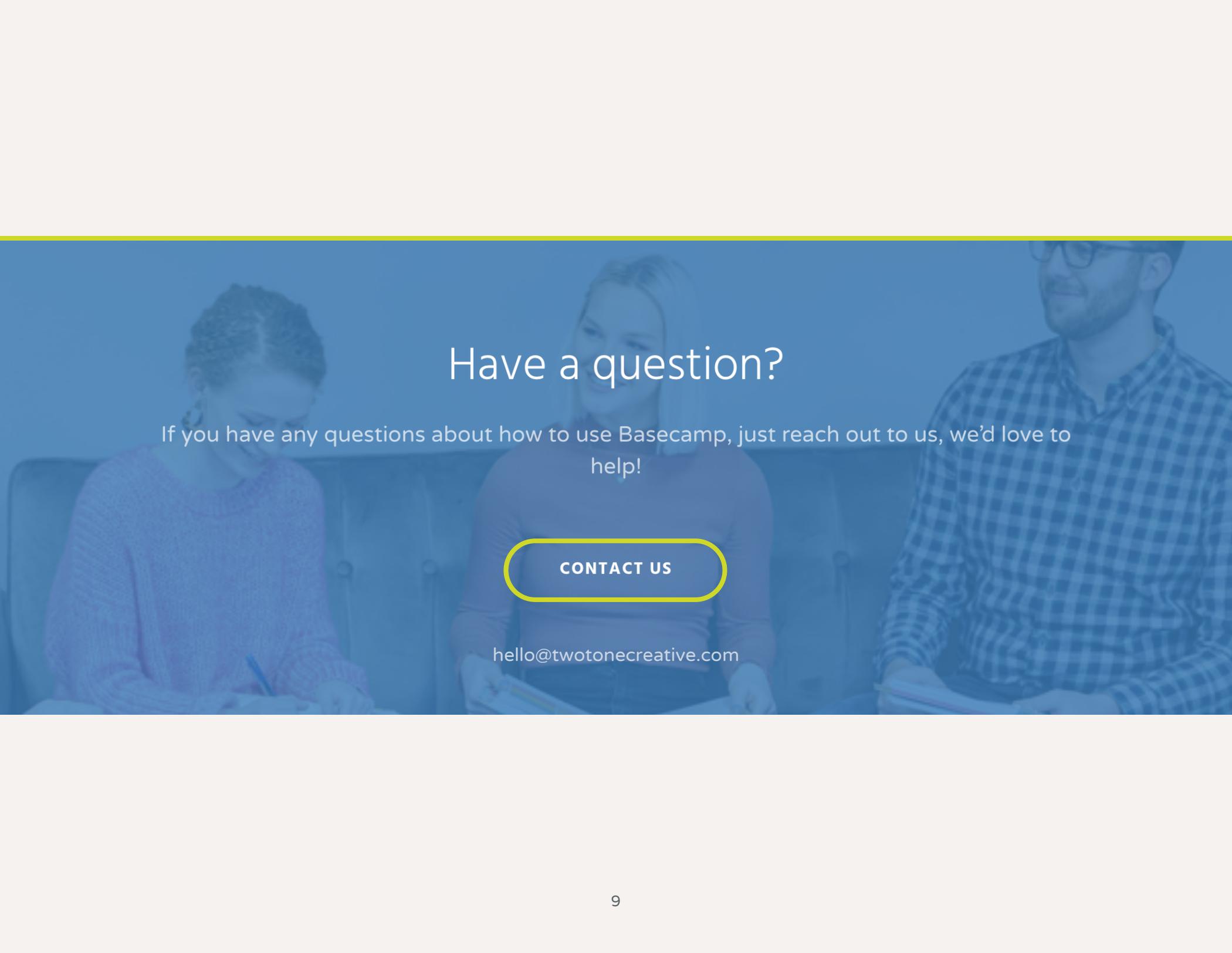
Tagging is just like on Facebook or Instagram. Type the “@” symbol and then the person’s name..



# BOOSTS

Boosts are a fun way to let people know they did a good job! Add a few emojis or a simple “Thanks!” and hit the green check mark.



A background image showing three people sitting on a couch, looking at documents. The image is overlaid with a blue gradient. The text and button are centered over the image.

# Have a question?

If you have any questions about how to use Basecamp, just reach out to us, we'd love to help!

[CONTACT US](#)

[hello@twotonecreative.com](mailto:hello@twotonecreative.com)